

# Installing PestaRoo



FileMaker must be installed on each machine, whereas PestaRoo will only be installed on the 'Host' computer. This document explains how to install each copy of FileMaker, the 'Host' copy of PestaRoo, and how to connect to PestaRoo from other computers.

## Overview

PestaRoo will be installed on only one machine designated as the 'Host'. FileMaker will be installed every computer needing access.

## Single Computer Install

If you purchased only one copy of PestaRoo, then you'll have a 'Single Copy Install'. First install FileMaker Pro on your machine. See "Installation of FileMaker." Then install PestaRoo on this same machine. See, "Installing PestaRoo on the Host." Be sure to read the notes on "Backups".

## Number of Computers

PestaRoo can be installed on a single host machine and through peer-to-peer sharing, be available to two other machines in the office. Should you need more than 2 other machines connected, contact us about setting up FileMaker server which can support up to 250 machines. You will need a dedicated server machine running the special application FileMaker Server. We require this to be on a separate machine. This separate machine must be a computer running the Macintosh operating system. The guest machines around this office may be either Windows XP or Macintosh OS X machines. FileMaker Server will support up to 250 guests.

Contact our office for the purchase and installation of FileMaker server.

## Client Platform Requirements

PestaRoo is a true cross platform software solution. You can run it on Windows XP, Vista or Macintosh OS X. Your machines can be of

mixed platforms. PestaRoo is the only pest control Software that runs great on both major computer platforms.

## Installation of FileMaker

Install FileMaker on each machine your license allows. Each machine must have a separate serial number. These serial numbers (License Key) were originally sent to you via email. Don't lose these numbers! Follow the installation notes sent to you via that email. In particular, the Organization name is critical: it must be "CUSTOM DATABASE DESIGN" Yes, this is all caps. No, you don't type the quote symbols. You may select any User Name you want.

## Select your Host Machine

This is the machine that will have PestaRoo installed on it. It will host the database for everyone else in the office. This means you will only have one copy of the file called 'PestaRoo' and this is where all your data resides. But, if your purchase includes multiple computers of access, they will go into your one hosted file through the network sharing that FileMaker provides. So PestaRoo will be installed on one machine, and FileMaker will potentially be installed on multiple machines depending upon your license.

Your host machine can be either a Windows or a Mac computer. Your client machines can be the same as your host, or different. FileMaker and PestaRoo are truly cross platform.

## Installing PestaRoo on the Host

Open your PestaRoo CD and drag the Installer for your platform (Mac or PC) to your desktop. Double Click it. Thats it! Now you are ready to go!

If you have purchased other copies of FileMaker for running PestaRoo, then your host machine's copy of FileMaker needs to be set-up for Sharing. With FileMaker running, select: File >> Sharing >> FileMaker Network. In that new window, turn 'Network Sharing' to 'On'. Next, click on PestaRoo.fp7 as an open file to highlight it. Lastly, set 'Network Access to file' to 'All Users'.

## Launching PestaRoo on the Host

Each day you must launch PestaRoo first on the Host machine. To launch, Double Click on PestaRoo's shortcut or dock alias. The first time that you launch PestaRoo, you will log in as 'user' with a password also as 'user'. After that, you will be asked to designate your companies 'user' password. This will be the password that will be used to connect to PestaRoo anytime from any computer. So, everyday when you launch PestaRoo you will enter the Account Name of 'user' and then your chosen company Password.

If you are running PestaRoo on a single machine, ignore the next section referring to guests.

## Launching PestaRoo on each Guest

Guest machines can not connect to PestaRoo until it is fully launched on the Host machine. And, then, the process is different. First, launch the application FileMaker. If it asks you if you want to open a new file or an existing file, select 'existing'. Then, click on 'Remote...' to tell FileMaker you want to open an existing file that is hosted somewhere on a remote machine. After a few seconds, a list of available machines will appear. Click on the name of your Host machine. PestaRoo, the file that the host is sharing will appear. Click on 'PestaRoo', and then 'Open'. You will be asked for your Account Name and Password. Use 'user' and your chosen

company user password. You will land on Home Page, ready to work.

## OS Sharing Warning!

Do not ever try to connect to PestaRoo through a shared window from Windows or Mac OS X. This will damage your database! Guest users must ALWAYS go through the "Remote..." button in order to allow FileMaker to connect to your host machine. The reason for this is that FileMaker manages the meta data for each connected machine, separately through a special FileMaker 'network tunnel'. If you try to connect through an operating system networking system, FileMaker can actually overwrite key directory info, and so permanently damage the file. Surprisingly, Network File Sharing at the operating system level does not need to be enabled for FileMaker sharing to function. Actually, we prefer to NOT share the folder that contains PestaRoo. FileMaker has its own networking 'tunnel' for connecting.

## Backups

You should backup your database every day. To back it up, PestaRoo must be closed on all guest machines, and then also closed on the Host machine. Never backup an open file. We suggest burning a new CD every night, and then labeling the CD by the date. Do not reuse the CD's. Use CD-R media, not CD-RW.